

Sendias Bathnes Parent Champion (Volunteer)

Location:

- Flexible locations across Bath and North East Somerset

Hours:

- This is a flexible role during term time and could fit around existing commitments
- A few hours each week or fortnightly, depending on your availability and calendar events

Role Profile:

Parent Champions are parents who volunteer their time to share their experiences with families whose children may need extra support. Parent Champions -

- Raise awareness of the support available through Sendias Bathnes and through the Local Authority's Local Offer
- Act as ambassadors for Sendias Bathnes at events such as coffee mornings and local support groups
- Signpost families to appropriate services and resources
- Share own experiences, whilst maintaining impartiality and confidentiality
- Feedback concerns about services and information to Sendias Bathnes so that we can work with the local authority to get it right for families

Activities: what you could be doing

- Speaking to families on an individual basis at events and groups; this will usually be alongside a member of our team
- Offering information to parents and families about the different services they could use
- Signposting families to Sendias Bathnes and other relevant organisations which may be able to support them
- Offering empathy and understanding to families

What we would like from you:

- To attend our induction and training programme
- To be reliable and punctual when attending events
- To communicate with families with empathy and confidentiality
- To speak to the Volunteer Coordinator about any issues or concerns which arise after speaking to families
- To keep basic records as required and to follow policy and procedures as directed
- To meet with the Volunteer Coordinator for regular one to one meetings

What we will provide:

- Induction training and support in your volunteering role
- Relevant training to keep your knowledge and skills updated
- Out of pocket expenses can be reimbursed
- Equipment to enable you to undertake your role

Person Profile: we need

- Someone who feels confident approaching and speaking with others
- Someone who understands the difficulties parents and carers face when their child has an additional need
- Someone with knowledge of the support available for families who have a child with SEND (Training will be given on this)
- Someone with a positive motivation for working with parents and carers
- Someone who has emotional maturity, is non-judgmental and has personal resilience

As a volunteer with Sendias Bathnes you will be required to adhere to our code of conduct policy

To protect you and the families you help we use a Safer Recruitment Policy and references and DBS checks will be carried out before you start